



Be Prepared for Anything Tenant Information



Important contact information - for tenants renting in the City of Allentown.

211

Supplemental food and nutrition programs
Shelter and housing options and utilities assistance
Emergency information and disaster relief
Employment and education opportunities
Services for veterans
Health care, vaccination, and health epidemic information
Addiction prevention and rehabilitation programs
Re-entries help for ex-offenders
Support groups for individuals with disabilities
A safe, confidential path out of physical and/or emotional domestic abuse

Rental Assistance

Lehigh Conference of Churches- PATHWAYS Program-provides aide with Rapid Rehousing and Rental Assistance (income qualification required by HUD standards) – 610-439-8653

Hispanic American Organization- 610-435-5334

Human Services Development Fund- The Human Services Development Fund (HSDF) provides counties with a flexible source of funding to be used within the human services programs for which the counties are responsible: Adult Services, Aging, Children and Youth, Drug and Alcohol, Homeless Assistance, and the Community Mental Health/Intellectual Disabilities programs. - 610 -782-3951

Community Action Committee of the Lehigh Valley – 610-691-5620

Promise Neighborhoods of the LV- 610-351-4288

Rental Counseling

North Penn Legal Service – Fair Housing Project- provides aide with fair housing legal issues (income qualification required by HUD standards)- 610-317-8757

Lehigh County Bar Association – Lawyer Referral Services (\$30.00 initial fee)- 610-433-6204

Allentown Tenant Association (not affiliated with the City of Allentown) - 484-202-0742

City of Allentown Building Standards and Safety- Rental Property complaints, Landlord Complaints, Tenant must be living in the property to file a complaint – 610-437-7690

Tenant Complaints

Non-Emergency Number – 3 or more Police calls in one year will result in court mandated eviction.- 610- 437-7751

Income Driven Housing

HADC- 610-432-6336

ABC (Alliance for Building Communities)- 610-439-8678

Allentown Housing Authority – 610-439-8678

Valley Housing Development- 610-231-3481

Allentown Towne House Apartments (Senior Living ages 62 and older, disabled persons at 18 or older)- 610-435-4131
Overlook Park- 610-813-6475
West Turner Residences – 484-348-4116
Transitional living center (full continuum of care: mental health) – 610-821-2006
Ripple Community (mental health and homeless prevention) – 484-240-1231
Valley Youth Great Beginnings - Maternal help and care/youth shelter - 610-691-1200

Social Service Programs

Children and Youth- Providing a variety of intervention, parenting and prevention programs that promote the safety and wellbeing of the children of Lehigh County.- 610-782-3064

Property Tax/ Rent Rebate Program - The rebate program benefits eligible Pennsylvanians age 65 and older; widows and widowers age 50 and older; and people with disabilities age 18 and older.

The income limit is \$35,000 a year for homeowners and \$15,000 annually for renters, and half of Social Security income is excluded. - 1-888-222-9190

Lehigh County Drug and Alcohol intake – 610-782-3555

The Halfway Home of the LV - community-based residential drug & alcohol treatment facility. It is professionally staffed & offers a supportive, chemical free environment. fully licensed by the Pennsylvania Department of Drug and Alcohol Programs (DDAP) as an inpatient, non-hospital residential program. Contracts are maintained with various entities throughout Pennsylvania to serve those in need. - 610- 439-0218

Keenan House- Keenan House is a community-based 95-bed residential Therapeutic Community (TC). Individualized treatment programs are offered and are tailored to fit clients needs. The TC model has the highest likelihood of success for individuals referred through the criminal justice system. - 610-439-8479

Confront- Confront utilizes a multidisciplinary approach to assessment & treatment for men, women, and adolescents (over the age of 12) who are struggling with problems of substance abuse, addiction, and associated issues.610- 433-0148

Fact Fighting Aids - identifying, supporting, and monitoring programs that provide direct and educational services within the serviced communities. - (610) 820-5519

Energy Saving Programs

UGI Low-Income Usage Reduction Program- 484-893-1125

PPL Winter Relief Assistance Program- 484-893-1122

FirstEnergy WARM Program- 484-893-1127

Weatherization Program- 484-893-1125.

Liheap- Pennsylvania Low Income Home

Energy Assistance Program- 610-782-3200 – 215-560-1583

Food

The Caring Place- (610)433-5683

Allentown Area Ecumenical Food Bank

245 North Sixth St.

Allentown, PA 18102

610.821.1332

allentownfoodbank@gmail.com

Children without food during the week ASD: 484-765-4000

Emergency Shelters

Non-Emergency Number – obtain vouchers for shelter etc. -610- 437-7751

Six Street Shelter (Women, Men, and Children) - 610-435-1490

Allentown Rescue Mission (Men) - 610- 740-5500

Allentown Warming Station (YMCA)- 610-351-9622

The Salvation Army- Emergency Housing - 610-432- 0129