

As Mayor of the City of Allentown, I am happy to provide this directory of contacts for our city services. Please feel free to call any of the listed numbers for assistance addressing issues of concern in your neighborhoods.

Sincerely,



Ed Pawlowski,
Mayor



City Hall - 435 Hamilton St.
Allentown, PA 18101-1699
610-439-5999

www.allentownpa.gov

City Contacts for Neighborhood Issues

City of Allentown
Information Line:
610-439-5999

Ed Pawlowski, Mayor

Re Neighbors
Discover
the city
Allentown

For:

Call:

**POLICE/FIRE/MEDICAL
EMERGENCY**

9-1-1

Communications Center: 610-437-7751

General Information: 610-439-5999

Abandoned Vehicles:

Communications Center 610-437-7751

Adopt-A-Block Program:

Recycling & Solid Waste 610-437-8729

Alteration Permits:

Building Standards & Safety 610-437-7592

Animal Control:

Bureau of Health 610-437-7535
(After Hours) 610-437-7751

Animal Waste Complaints:

Bureau of Health 610-437-7759

Band Trailer Permits:

Parks 610-437-7628

Block Parties:

Police 610-437-7710

Building Permits:

Building Standards & Safety 610-437-7592

Building Setbacks:

Zoning 610-437-7630

Census Information:

Planning Bureau 610-437-7613

CHEC-Mate Program:

Police Department 610-437-7722

Civil Rights:

Human Relations 610-437-7616

Clean & Green/Don't Trash Allentown:

Recycling & Solid Waste 610-437-8729

For:

Call:

Clean-up Supplies for Volunteers:

Recycling & Solid Waste 610-437-8729

Crosswalks:

Traffic Planning & Control 610-437-7734

Dead Animal Pickup:

Recycling & Solid Waste 610-437-8729

Disruptive Conduct Appeals:

Humans Relations 610-437-7616

Disruptive Tenant Complaints:

Police 610-437-7751

Double Parked Vehicles:

Police 610-437-7751

Fire Code Violations:

Fire Prevention 610-437-7765

Graffiti in Progress:

Police **9-1-1**

Graffiti Removal:

Recycling & Solid Waste 610-437-8729

Health Nuisance Complaints:

Bureau of Health 610-437-7759

Historical Architectural Review Board:

Planning 610-437-7613

Home Safety Surveys:

Bureau of Health 610-437-7598

Household Hazardous Waste:

Lehigh County 610-799-4177

Housing Code Violations:

Building Standards & Safety 610-437-7694

Housing Discrimination Complaints:

Human Relations 610-437-7616

For: **Call:**

Illegal Dumping in Progress:
Police 610-437-7751

Illegal Dumping Investigations:
Recycling & Solid Waste 610-437-8729

Insect/Rodent Infestation:
Building Standards & Safety 610-437-7694

Interior Alteration Permits:
Building Standards & Safety 610-437-7592

Landlord-Tenant Questions:
Human Relations 610-437-7616

Leaf Pick-Up (Apr. 1 thru Nov. 30):
Recycling & Solid Waste 610-437-8729

Leaf Pick-Up (Dec. 1 thru Mar. 31):
Streets 610-437-7638

Litter Baskets:
Recycling & Solid Waste 610-437-8729

Litter Complaints:
Recycling & Solid Waste 610-437-8729

Metal Detector Permits:
Parks 610-437-7628

Moving Permits:
Police 610-437-7753

Neighborhood Disputes:
Human Relations 610-437-7616

Noise Complaints:
Police 610-437-7751

Park Rules:
Parks 610-437-7628

For: **Call:**

Parking Complaints:
Communications Center 610-437-7751

Parking Permits:
Allentown Parking Authority 610-437-3366

Parking Tickets:
Allentown Parking Authority 610-437-3366

Picnic Reservations:
Recreation 610-437-7750

Playground Programs:
Recreation 610-437-7750

Playground Repairs:
Parks 610-437-7628

Pollution Incidents:
Bureau of Health 610-437-7759

Potholes:
Streets 610-437-7638

Public Housing:
Allentown Housing Authority 610-439-8678

Public Swimming Pools:
Recreation 610-437-7750

Q-Squad/Quality of Life Complaints:
Mayor's Office 610-437-7546

Recreation Programs:
Recreation 610-437-7750

Recycling Complaints:
Recycling & Solid Waste 610-437-8729

Recycling Program:
Recycling & Solid Waste 610-437-8729

Rental Unit Inspections:
Building Standards & Safety 610-437-7695

For: **Call:**

School Safety:
Police 610-437-7565

Sewer Backup or Odors:
Water Resources 610-437-7639
(After Hours) 610-437-7751

Shopping Carts:
Store of Origin or 1-800-244-CART

Sidewalks:
Engineering 610-437-7576

Sign Permits:
Zoning 610-437-7630

Snow/Ice Not Cleared from Sidewalks:
Engineering 610-437-7596

Snow Control:
Streets 610-437-7669

Special Events Permits:
Recreation 610-437-7757

Street Cleaning:
Streets 610-437-7636

Street Lights:
Traffic Planning & Control 610-437-7735

Street Maintenance & Repair:
Streets 610-437-7638

Street Trees:
Parks 610-437-7628

SWEEP Program:
Recycling & Solid Waste 610-437-8729

Taxes, Real Estate:
Tax & Utility 610-437-7516

Trash Complaints:
Recycling & Solid Waste 610-437-8729

For: **Call:**

Traffic Signs:
Traffic Planning & Control 610-437-7734

Traffic Signals:
Traffic Planning & Control 610-437-7769

Vacant Property Complaints:
Building Standards & Safety 610-437-7694

Volunteer Coordinator:
Community Development 610-437-7610

Water Conditions (Color, Odor):
Water Resources 610-437-7645
(After Hours) 610-437-7751

Water Service & Maintenance:
Water Resources 610-437-7645
(After Hours) 610-437-7751

Water & Sewer Billing:
Water Resources 610-437-7515

Weeds/Overgrown Grass Complaints:
Recycling & Solid Waste 610-437-8729

Youth Sports Programs:
Recreation 610-437-7750

Zoning Permits:
Zoning 610-437-7630

Zoning Violations:
Zoning 610-437-4360

Lehigh County:
General Information 610-782-3000

Allentown School District:
General Information 484-765-4000