As Mayor of the City of Allentown, I am happy to provide this directory of contacts for our city services. Please feel free to call any of the listed numbers for assistance addressing issues of concern in your neighborhoods.

Sincerely,

Ed Pawlowski,
Mayor

City Hall - 435 Hamilton St.
Allentown, PA 18101-1699
610-439-5999

www.allentownpa.gov

City Contacts for Neighborhood Issues

City of Allentown Information Line: 610-439-5999

Ed Pawlowski, Mayor

Be Neighborly Discover the city Allentown

For:	Call:
POLICE/FIRE/MEDICAL EMERGENCY	**9-1-1**
Communications Center:	610-437-7751
General Information:	610-439-5999
Abandoned Vehicles: Communications Center	610-437-7751
Adopt-A-Block Program: Recycling & Solid Waste	610-437-8729
Alteration Permits: Building Standards & Safety	610-437-7592
Animal Control: Bureau of Health	610-437-7535
(After Hours)	610-437-7751
Animal Waste Complaints: Bureau of Health	610-437-7759
Band Trailer Permits: Parks	610-437-7628
Block Parties: Police	610-437-7710
Building Permits: Building Standards & Safety	610-437-7592
Building Setbacks: Zoning	610-437-7630
Census Information: Planning Bureau	610-437-7613
CHEC-Mate Program: Police Department	610-437-7722
Civil Rights: Human Relations	610-437-7616
Clean & Green/Don't Trash Allentown: Recycling & Solid Waste	610-437-8729

For:	Call:
Clean-up Supplies for Volunteers: Recycling & Solid Waste	610-437-8729
Crosswalks: Traffic Planning & Control	610-437-7734
Dead Animal Pickup: Recycling & Solid Waste	610-437-8729
Disruptive Conduct Appeals: Humans Relations	610-437-7616
Disruptive Tenant Complaints: Police	610-437-7751
Double Parked Vehicles: Police	610-437-7751
Fire Code Violations: Fire Prevention	610-437-7765
Graffiti in Progress: Police	**9-1-1**
Graffiti Removal: Recycling & Solid Waste	610-437-8729
Health Nuisance Complaints: Bureau of Health	610-437-7759
Historical Architectural Review Board: Planning	610-437-7613
Home Safety Surveys: Bureau of Health	610-437-7598
Household Hazardous Waste: Lehigh County	610-799-4177
Housing Code Violations: Building Standards & Safety	610-437-7694
Housing Discrimination Complaints: Human Relations	610-437-7616

For:	Call:
Illegal Dumping in Progress:	
Police	610-437-7751
Illegal Dumping Investigations:	
Recycling & Solid Waste	610-437-8729
Insect/Rodent Infestation:	
Building Standards & Safety	610-437-7694
Interior Alteration Permits:	
Building Standards & Safety	610-437-7592
Landlord-Tenant Questions:	
Human Relations	610-437-7616
Leaf Pick-Up (Apr. 1 thru Nov. 30):	
Recycling & Solid Waste	610-437-8729
Leaf Pick-Up (Dec. 1 thru Mar. 31):	
Streets	610-437-7638
Litter Baskets:	
Recycling & Solid Waste	610-437-8729
Litter Complaints:	
Recycling & Solid Waste	610-437-8729
Metal Detector Permits:	
Parks	610-437-7628
Moving Permits:	
Police	610-437-7753
Neighborhood Disputes:	
Human Relations	610-437-7616
Noise Complaints:	
Police	610-437-7751
Park Rules:	
Parks	610-437-7628

For:	Call:
Parking Complaints:	
Communications Center	610-437-7751
Parking Permits:	
Allentown Parking Authority	610-437-3366
Parking Tickets:	
Allentown Parking Authority	610-437-3366
Picnic Reservations:	
Recreation	610-437-7750
Playground Programs:	
Recreation	610-437-7750
Playground Repairs:	
Parks	610-437-7628
Pollution Incidents:	
Bureau of Health	610-437-7759
Potholes:	
Streets	610-437-7638
Public Housing:	
Allentown Housing Authority	610-439-8678
Public Swimming Pools:	
Recreation	610-437-7750
Q-Squad/Quality of Life Complaints:	
Mayor's Office	610-437-7546
Recreation Programs:	
Recreation	610-437-7750
Recycling Complaints:	
Recycling & Solid Waste	610-437-8729
Recycling Program:	
Recycling & Solid Waste	610-437-8729
Rental Unit Inspections:	
Building Standards & Safety	610-437-7695

For:	Call:
School Safety:	
Police	610-437-7565
Sewer Backup or Odors:	
Water Resources	610-437-7639
(After Hours)	610-437-7751
Shopping Carts:	
Store of Origin or	1-800-244-CART
Sidewalks:	
Engineering	610-437-7576
Sign Permits:	
Zoning	610-437-7630
Snow/Ice Not Cleared from Sidewalks:	
Engineering	610-437-7596
Snow Control:	
Streets	610-437-7669
Special Events Permits:	
Recreation	610-437-7757
Street Cleaning:	
Streets	610-437-7636
Street Lights:	
Traffic Planning & Control	610-437-7735
Street Maintenance & Repair:	
Streets	610-437-7638
Street Trees:	
Parks	610-437-7628
SWEEP Program:	
Recycling & Solid Waste	610-437-8729
Taxes, Real Estate:	
Tax & Utility	610-437-7516
Trash Complaints:	
Recycling & Solid Waste	610-437-8729

For:	Call:
Traffic Signs:	
Traffic Planning & Control	610-437-7734
Traffic Signals:	
Traffic Planning & Control	610-437-7769
Vacant Property Complaints:	
Building Standards & Safety	610-437-7694
Volunteer Coordinator:	
Community Development	610-437-7610
Water Conditions (Color, Odor):	
Water Resources	610-437-7645
(After Hours)	610-437-7751
Water Service & Maintenance:	
Water Resources	610-437-7645
(After Hours)	610-437-7751
Water & Sewer Billing:	
Water Resources	610-437-7515
Weeds/Overgrown Grass Complaints:	
Recycling & Solid Waste	610-437-8729
Youth Sports Programs:	
Recreation	610-437-7750
Zoning Permits:	
Zoning	610-437-7630
Zoning Violations:	
Zoning	610-437-4360
Lehigh County:	
General Information	610-782-3000
Allentown School District:	
General Information	484-765-4000