



LANA Neighborhood Association's Annual Holiday Luncheon

Saturday, December 15, 11:30 a.m.

Continental Restaurant, 1301 Hamilton Street

Menu Choices 11 Items Buffet Style BYOB

Price \$10 (cash preferred)+ Gratuity

Email: joangiaquinto@verizon.net or call **610-770-1370**

Deadline for Reservations: December 11

SEATING FOR 35 ONLY, RESERVE TODAY!



Auto break-ins in our neighborhood

One LANA resident at our November meeting described an attempted break-in of his daughter's car just the week before on Fairview Street. His daughter woke up at 4:30 a.m. to hear someone tapping on the window of her car outside. She screamed and the person left without damaging her car or taking anything.

The description was a tall, dark person, about 24 to 26 years old, about 180 pounds. He was wearing a black jacket and red sneakers.

Apparently there have been a few other break-ins in our area. Police are checking.

If you see someone looking into cars, especially at night or early morning, call 911 immediately. Even if nothing has happened yet, the police can stop a suspicious person and request their identification.

Local Help Available

- Food Bank, 610-821-1332
- St Paul's Lutheran Soup Kitchen,
8th & Walnut streets, 610-435-9065
Open Tues., Wed., & Thurs. 12-1

LIHEAP Heating Assistance

- Lehigh County, 610-821-6702
- PPL, 1-800-342-5775
- UGI, 1-800-276-2722

Holiday Help

- Lehigh County Conference of Churches,
610-439-8653

CLIP & SAVE IMPORTANT PHONE NUMBERS
GUARDE ESTOS NÚMEROS IMPORTANTES

Police/Fire/Ambulance	911
Police: Non-Emergency	610-437-7751
Loud Music/Noise/Working on Cars	610-437-7751
Chief MacLean	610-437-7777
Police:Vice Unit	610-437-7626
Gang Tip Line	610-439-5934
Crime Tip Line	610-439-5911
Mayor Ed Pawlowski	610-437-7546
Zoning Office	610-437-7630
Code Enforcement/Problem Properties	610-437-7695
Housing/Rentals	610-437-7697
-Roach, insect or mice infestation	
-No heat or water	
Recycling, trash & garbage	610-437-8739
-Special Operator (after 7 p.m.)	610-437-7571
Graffiti (to request removal)	610-437-8729
Tall Grass & Weeds	610-437-8729
Shopping cart pick up	610-437-8729
Streets	610-437-7638
Animal Control	610-437-7535
Animal abuse/neglect	610-797-1205
Overgrown shrubs	610-437-7589
Uncleared sidewalks	610-437-7589
Allentown Parking Authority	610-437-3366

www.AllentownPA.Gov

Neighborhood Contacts:

- Nick Butterfield, 610-770-1751
Butterfn@aol.com
- Dottie Anderson, 610-435-6684
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How PPL responded to Hurricane Sandy

Lisette Santana, our newsletter editor, neighbor and an 8-year PPL employee, joined us at the LANA meeting on November 19 to discuss PPL’s response to Hurricane Sandy. Nick asked how many had been without power after the hurricane. Four had no power for 20 hours, 2 for 13 hours, and 6 had no power interruption at all. We were the fortunate ones!

Hurricane Sandy caused more damage than any other storm in PPL’s history. All 29 counties served by PPL had power outages –more than 500,000 consumers experienced outages of several minutes to a week or more.

PPL received help from 56 companies from 16 states. One staging area was Dorney Park where workers slept in trailers and ate at a big mess tent.

This storm brought down 200 foot trees across main and feeder power lines. Our neighborhood was lucky that most lines run down alleys with fewer trees to interfere.

Other neighborhoods had tree after tree falling and damaging lines. Some were without power for more than a week. PPL workers had to walk the area first to observe the damage before starting repairs.

In 2011, PPL’s customer service center could not handle the high number of calls during Hurricane Irene and the Halloween snowstorm. Since then, PPL increased phone lines and added staffing to be able to handle an increase in customer calls during emergencies.

PPL is meeting with state regulators as well as with other utilities to discuss what went well and what didn’t so the company can make necessary improvements.

If you experience an outage, call **1-800-DIAL-PPL** or go to www.pplelectric.com. You can also get updates from PPL Electric on Facebook and Twitter.