

Building Stronger, Healthier Communities through Integrated Primary Care: The Community Care Team

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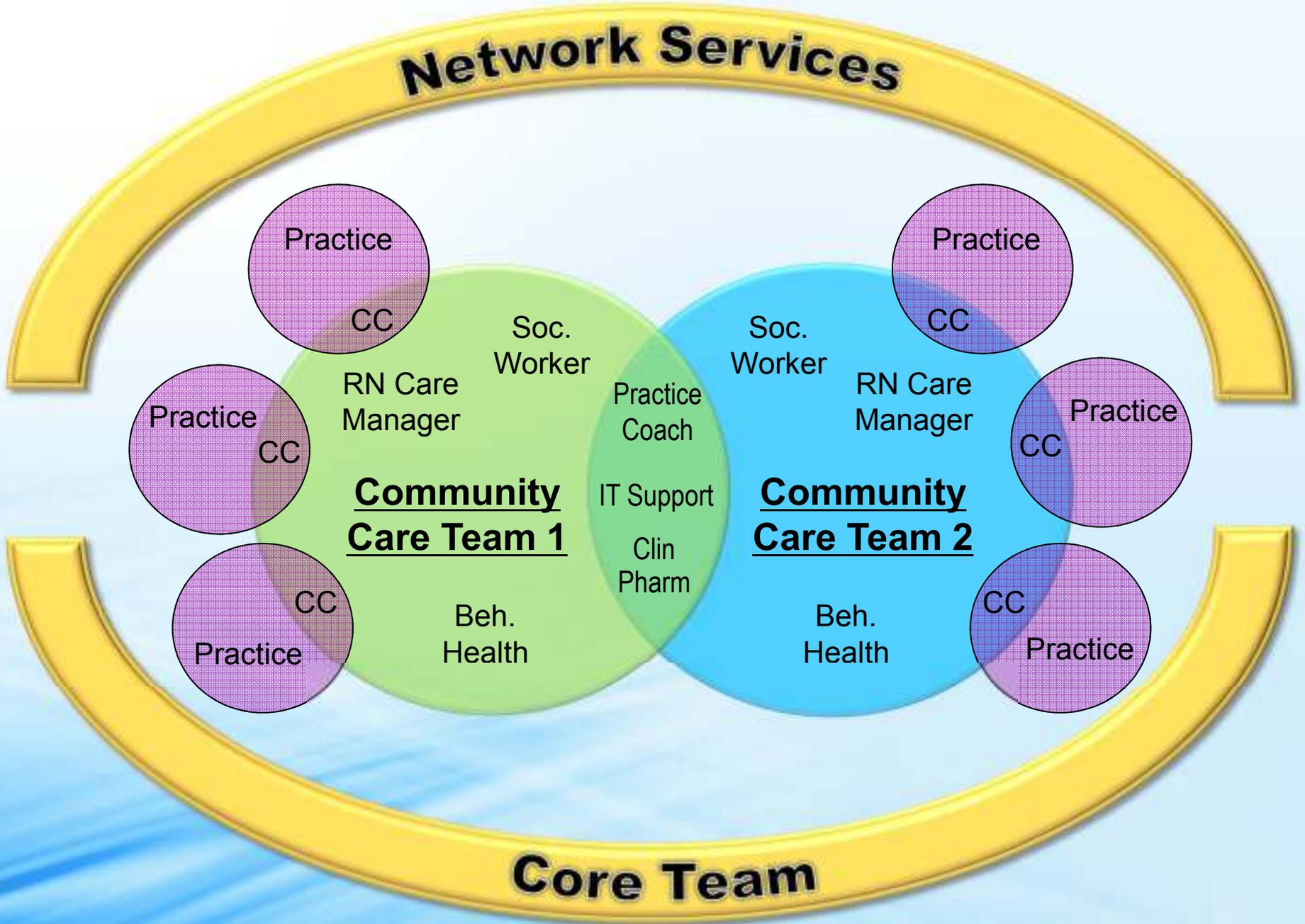
Who We Are

- 4 Hospital Campuses
- 1 Children's Hospital
- 136 Physician Practices
- 17 Community Clinics
- 11 Health Centers
- 9 Express CARE Locations
- 34 Testing and Imaging Locations
- 13,100 Employees
- 1,340 Physicians
- 582 Advanced Practice Clinicians
- 3,700 Registered Nurses
- 60,585 Admissions
- 208,700 ED visits
- 1,161 Acute Care Beds

Community Care Teams

Who We Are

- Starting in July 2012
 - RN – Care Managers
 - Social Services
 - Behavioral Health
 - Pharmacist
- Serve 24 Primary Care Practices
- Covering: Lehigh, Northampton, Berks, Carbon & Monroe Counties



What We Do

- The community care team (CCT) members facilitate the care coordination, social, behavioral health, and education needs of the high risk patient population (5%)
- CCTs coordinate and connect patients to additional healthcare and community resources in order to support their health improvement goals, achieve better health outcomes and reduce avoidable costs

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Community Care Team, Pharmacist

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Clinical Pharmacist

- Collaborate with the PCP and CCT members to perform comprehensive medication management services
 - Ensure medications are individually assessed to determine **appropriateness, effectiveness, and safety**

What They Do

- **Collaborate with PCP on disease state management- ABCs**
- Provide patient education and counseling
- Ensure cost effectiveness of medication therapy
- Encourage medication adherence

collaboration

EDUCATION

comfort

INNOVATION

RESEARCH

community

compassion

Questions?

