

As Mayor of the City of Allentown, I am happy to provide this directory of contacts for our city services. Please feel free to call any of the listed numbers for assistance addressing issues of concern in your neighborhoods.

Sincerely,



Ed Pawlowski,
Mayor



City Hall - 435 Hamilton St.
Allentown, PA 18101-1699
610-439-5999

www.allentownpa.gov

City Contacts for Neighborhood Issues

City of Allentown
Information Line:
610-439-5999

Ed Pawlowski, Mayor

Be Neighbors
Discover
the city
Allentown

For:

**POLICE/FIRE/MEDICAL
EMERGENCY**

Communications Center: 610-437-7751

General Information: 610-439-5999

Call:

9-1-1

Abandoned Vehicles:

Communications Center 610-437-7751

Adopt-A-Block Program:

Recycling & Solid Waste 610-437-8729

Alteration Permits:

Building Standards & Safety 610-437-7592

Animal Control:

Bureau of Health 610-437-7535
(After Hours) 610-437-7751

Animal Waste Complaints:

Bureau of Health 610-437-7759

Band Trailer Permits:

Parks 610-437-7628

Block Parties:

Police 610-437-7710

Building Permits:

Building Standards & Safety 610-437-7592

Building Setbacks:

Zoning 610-437-7630

Census Information:

Planning Bureau 610-437-7613

CHEC-Mate Program:

Police Department 610-437-7722

Civil Rights:

Human Relations 610-437-7616

Clean & Green/Don't Trash Allentown:

Recycling & Solid Waste 610-437-8729

For:

Clean-up Supplies for Volunteers:

Recycling & Solid Waste 610-437-8729

Crosswalks:

Traffic Planning & Control 610-437-7734

Dead Animal Pickup:

Recycling & Solid Waste 610-437-8729

Disruptive Conduct Appeals:

Humans Relations 610-437-7616

Disruptive Tenant Complaints:

Police 610-437-7751

Double Parked Vehicles:

Police 610-437-7751

Fire Code Violations:

Fire Prevention 610-437-7765

Graffiti in Progress:

Police **9-1-1**

Graffiti Removal:

Recycling & Solid Waste 610-437-8729

Health Nuisance Complaints:

Bureau of Health 610-437-7759

Historical Architectural Review Board:

Planning 610-437-7613

Home Safety Surveys:

Bureau of Health 610-437-7598

Household Hazardous Waste:

Lehigh County 610-799-4177

Housing Code Violations:

Building Standards & Safety 610-437-7694

Housing Discrimination Complaints:

Human Relations 610-437-7616

For:	Call:
Illegal Dumping in Progress:	
Police	610-437-7751
Illegal Dumping Investigations:	
Recycling & Solid Waste	610-437-8729
Insect/Rodent Infestation:	
Building Standards & Safety	610-437-7694
Interior Alteration Permits:	
Building Standards & Safety	610-437-7592
Landlord-Tenant Questions:	
Human Relations	610-437-7616
Leaf Pick-Up (Apr. 1 thru Nov. 30):	
Recycling & Solid Waste	610-437-8729
Leaf Pick-Up (Dec. 1 thru Mar. 31):	
Streets	610-437-7638
Litter Baskets:	
Recycling & Solid Waste	610-437-8729
Litter Complaints:	
Recycling & Solid Waste	610-437-8729
Metal Detector Permits:	
Parks	610-437-7628
Moving Permits:	
Police	610-437-7753
Neighborhood Disputes:	
Human Relations	610-437-7616
Noise Complaints:	
Police	610-437-7751
Park Rules:	
Parks	610-437-7628

For:	Call:
Parking Complaints:	
Communications Center	610-437-7751
Parking Permits:	
Allentown Parking Authority	610-437-3366
Parking Tickets:	
Allentown Parking Authority	610-437-3366
Picnic Reservations:	
Recreation	610-437-7750
Playground Programs:	
Recreation	610-437-7750
Playground Repairs:	
Parks	610-437-7628
Pollution Incidents:	
Bureau of Health	610-437-7759
Potholes:	
Streets	610-437-7638
Public Housing:	
Allentown Housing Authority	610-439-8678
Public Swimming Pools:	
Recreation	610-437-7750
Q-Squad/Quality of Life Complaints:	
Mayor's Office	610-437-7546
Recreation Programs:	
Recreation	610-437-7750
Recycling Complaints:	
Recycling & Solid Waste	610-437-8729
Recycling Program:	
Recycling & Solid Waste	610-437-8729
Rental Unit Inspections:	
Building Standards & Safety	610-437-7695

For:	Call:
School Safety:	
Police	610-437-7565
Sewer Backup or Odors:	
Water Resources	610-437-7639
(After Hours)	610-437-7751
Shopping Carts:	
Store of Origin or	1-800-244-CART
Sidewalks:	
Engineering	610-437-7576
Sign Permits:	
Zoning	610-437-7630
Snow/Ice Not Cleared from Sidewalks:	
Engineering	610-437-7596
Snow Control:	
Streets	610-437-7669
Special Events Permits:	
Recreation	610-437-7757
Street Cleaning:	
Streets	610-437-7636
Street Lights:	
Traffic Planning & Control	610-437-7735
Street Maintenance & Repair:	
Streets	610-437-7638
Street Trees:	
Parks	610-437-7628
SWEEP Program:	
Recycling & Solid Waste	610-437-8729
Taxes, Real Estate:	
Tax & Utility	610-437-7516
Trash Complaints:	
Recycling & Solid Waste	610-437-8729

For:	Call:
Traffic Signs:	
Traffic Planning & Control	610-437-7734
Traffic Signals:	
Traffic Planning & Control	610-437-7769
Vacant Property Complaints:	
Building Standards & Safety	610-437-7694
Volunteer Coordinator:	
Community Development	610-437-7610
Water Conditions (Color, Odor):	
Water Resources	610-437-7645
(After Hours)	610-437-7751
Water Service & Maintenance:	
Water Resources	610-437-7645
(After Hours)	610-437-7751
Water & Sewer Billing:	
Water Resources	610-437-7515
Weeds/Overgrown Grass Complaints:	
Recycling & Solid Waste	610-437-8729
Youth Sports Programs:	
Recreation	610-437-7750
Zoning Permits:	
Zoning	610-437-7630
Zoning Violations:	
Zoning	610-437-4360
Lehigh County:	
General Information	610-782-3000
Allentown School District:	
General Information	484-765-4000